

Group action Fully Insured:

Groups may call the billing department directly (888-842-4571) to request a term hold.

All Savers:

Groups should call 800-291-2634 or email UHOadminAllsavers@uhc.com

Please have the below information on hand for the review:

- Group Name:
- Group Number:
- Is the business opened or closed for business?
- When can they pay their March or April Invoice?
- Type of Business?
- How is the COVID-19 impacting your business?

We are receiving many of these requests and don't have a turnaround time at this point, please allow several days for your request to be reviewed. You will receive a follow up email or phone call from the individual you spoke to regarding the review and if the case was approved or denied.

NOTE: If you call into UHC to make the request, be sure to retain the reference number for the phone call (EV#).